



Volunteer roles for the 2022 ICC Men's T20 World Cup Qualifiers

Two qualifying events for the men's T20 Cricket World Cup will be held at the Tikkurila Sports Park and Kerava National Cricket Ground from 12th to 31st July 2022. The organizers are now looking for volunteers to assist in different tasks related to the event. In addition, there are some more responsible paid tasks available.

The volunteer tasks available are described below. We will have volunteer teams for customer service, construction, communications, security and competitions.

Join us to create the best cricket event ever held in Finland, and to enjoy the atmosphere of the second biggest sport in the world!

[To the application form ->](#)

DESCRIPTION OF VOLUNTEER TEAMS AND TASKS

Customer Service Team

Tasks are related to the side events, ticket sales, accreditation, and VIP services. In general, all the tasks of the team require customer service and language skills as well as problem solving skills. You can excel in these tasks if you have great customer service and language skills with both Finnish and international guests. Knowledge of cricket is not necessary.

1. Side Event Assistant

You assist in the side events connected to the matches both in the cricket ground and in the stands. Being able to get things done and mastering social skills is necessary.

2. Ticket Seller

As a ticket seller, you are the first contact of the organization to the spectator. The task requires a good attitude to customer service, ability to operate under pressure, and fluent proficiency in English and Finnish.





3. Information Provider

You work as a guide for the spectators and other participants in event area. You can answer their questions and know where to get more information if needed. A formidable attitude to customer service and activity is required. You are able to give advice in both Finnish and English.

4. VIP Assistant

The tasks consist of taking care of the comfort of the VIP guests in matches during the event. The task requires customer service expertise and language skills.

Construction and Cleaning Team

The tasks include, among others, constructing, deconstructing, decorating, marking with signs and cleaning at the event locations. The tasks require a positive attitude and an ability to get things done. Skills related to tasks might be useful, too. Knowledge of cricket is not necessary.

1. Builder

The task of the builder is to do anything related to construction before and during the event. The tasks vary from perfecting the tangible constructs to implementing visual identity and marking the areas with signs. After the event, the team will deconstruct the constructs.

2. Cleaner

The task includes keeping the venues clean and making sure that one of the main themes of the event, ecology, will be taken into account.

Security Team

The tasks include, among others, traffic control, security and first aid. You understand the meaning of security, first aid and instructions to the comfort of the customers and the smooth running of the event. You are customer service oriented with a positive attitude and have language skills. Knowledge of cricket is not necessary.





1. Security Officer

A security officer takes charge of the safe operations of the matches in spectator areas. A security steward licence is not necessary but when applying, please mention if you have one.

2. Traffic Controller

As a traffic controller, you make sure people use cars in a correct and safe way. You are also giving spectators instructions on moving from place to place.

3. First Aid Officer

You operate either as a member of a team taking charge of first aid at spectator and match areas or alone as a first aid manager. Proficiency in English is beneficial. You need to have completed the FA1 and FA2 courses.

Communications Team

The team communicates about the event in a variety of ways, producing high-quality content to different channels. Knowledge of cricket is not necessary.

1. Social Media Producer

You will create event-related and timely video, visual and textual content to social media channels. The task requires excellent written and verbal skills in Finnish and English.

2. Writing Journalist

Your task is to create content (news, interviews) and translate documents (English-Finnish-English) to the website of the event. In this role, you get to report what happens on and off the ground. The task requires excellent Finnish and English skills and an ability to produce compelling content.

3. Photographer

A photographer captures the essence of the event on and off the ground in visual form.





Competitions Team (paid)

The tasks of the competitions team come with a monetary reward because of the requirements of the tasks. Language skills, cooperation skills and good understanding of cricket are necessary.

1. Venue Manager (paid)

You are responsible for ensuring that everything related to the ground and teams are taken care of. See a more detailed [description](#).

2. Match Manager (paid)

You have experience in cricket and in administration of the matches. You are responsible for the smooth running of the matches and communication with the Playing Control Team. See a more detailed [description](#).

3. Team Liaison Officer (paid)

Your task is to instruct and assist the participating teams outside the matches. See a more detailed [description](#).

4. Game Official (paid)

You take charge of the scoring and statistics of the matches. Your task is to complete either paper or electronic scoring of the match. You have prior experience of scoring cricket matches. See a more detailed [description](#).

Other tasks

Last but not least, two tasks important for the event. Knowledge of cricket is not necessary.

1. Anti-doping Escort

Your task is to escort the player chosen for a doping control to the correct location. The doping control officer will provide further instructions. Because the athletes are men, you need to be a male and at least 18 years old. You are proficient in Finnish and English. Proficiency in other languages is beneficial.





2. Wild Card

As a wild card, you help where help is needed. You help however you can and save the day if needed. Your tasks might vary from day to day so you get to have an versatile event experience.

More information

You can contact Event Producer Henri Pelkonen for additional information on all volunteer tasks (henri.pelkonen@cricketfinland.com, +358 40 537 1449).



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